From: lake@mediaone.net@inetgw

To: Microsoft ATR

Date: 1/11/02 5:58pm

Subject: Microsoft Settlement

Before Microsoft made my life easy with its fine products I would be tearing my hair out with competing products that never worked. I get great support and service from Microsoft and am happy as can be with the company the way it is. I understand the case and the government s reasons for prosecuting it but I hope with all my heart that brave little Microsoft will not be broken up. It will be no favor to me and my small business to have more confusion in the marketplace. Regards Peter Lake